

TOTSCo Bulletin No 4

DATE: 05 April 2023

SUBJECT: OTS INDUSTRY PROCESS GROUP (“GROUP”)

TERMS OF REFERENCE

The Terms of Reference for the newly formed OTS Industry Process Group are published today [Terms of Reference](#)

The OTS (One Touch Switch) Industry Process underpins the introduction and operation of OTS. It was developed through a collaborative effort of Communications Providers (CPs), chaired by the OTA2. The role of the OTS Industry Process Group is to help refine and improve the OTS Industry Process within the framework of the published Change Control Process [Change Control Process](#)

If you would like to be considered for membership of the Group, please write to us, with your details, at admin@totsco.org.uk, including “OTS Industry Process Group” in the subject line.

TOTSCo

April 2023

The One Touch Switching Company Limited (TOTSCo) is a not-for-profit private company limited by guarantee, founded by the UK telecommunications industry to deliver switching processes for fixed voice and broadband services. Registered number 14115273. Registered office Gresham House, 5-7 St Pauls Street, Leeds LS1 2JG.