

TOTSCo Bulletin No 15

DATE: 28 June 2023

SUBJECT: Managed Access Solution Developments

On the 18 April 2023, TOTSCo published 'Bulletin 10 – Managed Access to the TOTSCo Hub' where we outlined our working assumption that Managed Access solutions for One Touch Switch (OTS) will be successfully delivered by Managed Access Providers allowing for a competitive market for Managed Access to develop.

TOTSCo commenced work on an engagement and onboarding programme with Managed Access Providers wanting to develop and offer Managed Access solutions, with the intention that Managed Access solutions will be available to CPs from the OTS go-live date.

We have communicated, via the stakeholder forum, our plans for on-boarding both CPs and Managed Providers from 10 July, with testing commencing from 28 July. As we near testing, there is a desire for CPs to be aware of Managed Access solutions that are in development. In response to this we committed to provide a list of known developments from 26 June 2023.

Working towards “TOTSCo Ready” Accreditation

In considering the journey towards OTS Hub go-live, we believe there is merit in a simple accreditation for Managed Access Providers. We believe this will give confidence to CPs when engaging potential Managed Access Providers. 'TOTSCo Ready' accreditation broadly follows three criteria:

1. The Managed Access solution supports both Gaining Residential Communication Provider (GRCP) and Losing Residential Communication Provider (LRCP) functionality, adhering to the published Industry Process and automation to comply with the applicable Service Level Agreements (SLAs).
2. The Managed Access Providers have entered a Hub User Agreement with TOTSCo, confirming their platform adheres to a minimum set of functionality, availability and security requirements.
3. The Managed Access Provider has successfully completed all stages of testing and has successfully been migrated to the production environment for Hub go-live.

We would like to encourage CPs to engage with potential Managed Access Providers at an early stage, rather than wait for when the full 'TOTSCo Ready' accreditation is achieved. Therefore, this bulletin lists known Managed Access Providers, enabling CPs to be aware of development and commence discussions with potential Managed Access Providers.

The list will be updated monthly.

Please ensure you read the important information that is provided below the table.

Known Managed Access Providers

The following table lists, in alphabetical order, known Managed Access Providers that are in development at the date of this bulletin.

The information contained below has been provided by the Managed Access Providers who have given their consent to be included in this list.

Name of Managed Access Provider	Product Name	Web URL	Contact Details
Azotel Technologies	SIMPLer	www.azotel.com	John O'hare sales@azotel.com +44 20 7155 1295
Common Wholesale Platform	Common Switching Platform	www.cspuk.org	Hanna Kardash memberships@cspuk.org +44 20 3051 3453
ICUK	One Touch Switch Gateway	www.icuk.net	Leslie Costar sales@icuk.net +44 3450099175
Jetty Technologies	Jetty Technologies	www.jettytechnologies.com	Alex Hollingdale alex@jetty.digital +44 7841 052672
Netadmin	Netadmin OTS	www.netadminsistemas.com/platform/product-modules/ots	Clairton Fernades clairton.fernandes@netadminsistemas.com +46 76 843 43 37
Served-Up	Service Passport	www.servicepassport.co.uk	Keith Buchanan enquiries@servicepassport.co.uk +44 20 7135 2020
Sonalake	pivOTS	https://ots.sonalake.com	Niall Halpenny sales@sonalake.com +353 87 2417068
Vantage Cloud	OTS Gateway	www.onetouchswitching.com	Lee Watts sales@vantage.cloud +44 3304339818
Zentive	Zentive	www.zentive.com	Warren Naudè warren.naude@zentive.com +44 7385 615108

Important Information

1. The list above contains Managed Access Providers that are known to TOTSCo at the date of this bulletin. The information in the above list has been provided by the developers.
2. Other third-party solutions may exist, and other third parties may wish to develop Managed Access solutions. This list will be updated periodically if we become aware of other Managed Access Providers.
3. The presence on this list does not indicate any guarantee that a third-party developer will complete their developments or reach TOTSCo Ready accreditation.
4. As TOTSCo is supporting a competitive market for Managed Access we will not make any recommendation or comment relating to the suitability, strengths or weakness of solutions. CPs must satisfy themselves of the suitability of any Managed Access solution.

Third Parties Wishing to Join the Managed Access Programme

If you are a third-party that is either considering or actively developing a Managed Access solution and would like to be included in this list or find out more, then please get in touch via enquiries@totsco.org.uk.

TOTSCo

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