

TOTSCo Bulletin No 31
DATE: 20 October 2023
SUBJECT: Release of new authentication protocols and self-service functionality

Today, TOTSCo is pleased to announce the release of new authentication protocols. In addition to OAuth2, we're introducing API Key and mTLS, all available in our simulator and integration testing environments.

Additionally, for those who have completed commercial onboarding, we are enabling self-service functionality in your account management portal, with the ability to:

- Raise, track or update a fault or enquiry ticket
- View, amend or add your technical information, such as endpoints
- Enable legal entities to add additional brands

Please note, multiple access to the ticket and inquiry system will be available soon.

Next week we will be releasing an updated version of our Hub User Guide to reflect these changes.

Action for you

- Onboard with us – [here is more information on how to onboard](#)
- Book a test slot – [email us](#)
- If you need support we are here to help – [contact us](#)

If you have any questions or enquiries, please [contact us](#).

TOTSCo
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