

TOTSCo Bulletin No 34
Date: 27 October 2023
Subject: Managed Access Solutions & Pricing

TOTSCo announces the publication of Managed Access Provider (MAP) Pricing. This bulletin explains alternative MAP solutions and their associated costs.

What is a MAP?

A Managed Access Provider (MAP) helps you connect to the TOTSCo Hub and manage message exchanges. We've simplified MAP services into three main types to help you choose the best fit for your business.

Types of MAP Solutions

There are three types of MAP solutions:

For all solutions you will sign a contract with the MAP and pay to the MAP charges related to their technology and services.

1. **Insourced MAP Solution:** You host and operate the MAP platform. In addition to the MAP contract you'll sign a user agreement with TOTSCo and pay our hub charges directly to us.
2. **Technical MAP:** The MAP hosts the solution. You'll interact with the OTS process via a user interface and sign a user agreement with TOTSCo. In addition to the MAP contract you'll sign a user agreement with TOTSCo and pay our hub charges directly to us.
3. **Full Management MAP:** The MAP handles everything, including billing. You'll only need to contract with the MAP and pay their charges – they will take care of paying us for your use of our hub.

Each MAP will offer their own MAP solution. Some MAPs may offer all three types of solution or a subset. Each MAP will be able to advise CPs on the solutions available and how they can be tailored to the needs of specific CPs.

[Click here to view a full list of MAPs](#)

Comparison table

Here's a quick comparison of the three MAP solutions:

	Insourced MAP	Technical MAP	Full Management MAP
Platform & Service	✓	✓	✓
Contract with MAP	✓	✓	✓
User Agreement with TOTSCo	✓	✓	
Billed by MAP	✓	✓	✓
Billed by TOTSCo	✓	✓	
Onboarding with TOTSCo	✓	✓	
Onboarding via MAP			✓
MAP provides lead on testing		✓	✓
MAP provides first-line support for billing and customer services			✓
TOTSCo provides first-line support for billing and customer services	✓	✓	
MAP provides first-line support for technical issues.	✓	✓	✓

Charging

- For **Insourced MAP** and **Technical MAP**, you'll sign a user agreement with TOTSCo and pay our hub charges directly to us. More information can be found [here](#).
- For **Full Management MAP**, our hub charges are billed to the MAP, who will include that cost within the price for their service.

Fully Management MAPs will be charged by us:

- an annual subscription charge of **£50** per RCPID they manage; plus
- an annual unit charge of **28 pence** per **residential customer contracted** with each RCPID they manage as of 30 June 2023. For managed RCPIDs with less than 10,000 customers, the unit charge paid by a **Full Management Map** is **10% less** than the equivalent tiered, tapered unit charge paid by a directly connected CP set out in [Schedule G to our User Agreement](#).

Need more support?

Come along to an online ‘How to Engage with a MAP’ information sharing and Q&A Session. Host by Mark Collins our MAP Lead and Michelle Shaw from our Industry Readiness Team. During the session, we will walk you through the different MAP solutions and provide you with valuable insights and answers to your questions.

Dates: 9, 16, 23 November

Time: 10 – 11am

[Sign up here](#) – Once we receive your registration, we'll send you a calendar invite. Alternatively, [email us](#) and let us know which session you would like to come to, and we can book you in.

Contact us

If you have any queries, you can email us at enquiries@totSCO.org.uk.

TOTSCo

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