TOTSCo Bulletin No 39
Date: 13 December 2023
Subject: Change to planned One Touch Switch go-live date of 14 March

Since announcing the planned One Touch Switch (OTS) go-live date of 14 March 2024, industry engagement has increased significantly with over 130 users having now onboarded to the TOTSCo hub.

However, fewer than 20 users have connected to the hub to start integration testing. In addition, experience shows that establishing this connection can take some time, highlighting the need for all users to start their testing journeys as early as possible.

Last week, some larger CPs informed us that there is now insufficient time to complete industry-wide testing and trials before the planned go-live date. Regrettably therefore, we must acknowledge that the 14 March 2024 target is no longer achievable.

We feel that it is imperative to work to a plan date. We will work with industry to determine a revised date, which we will communicate along with a comprehensive set of frequently asked questions as soon as possible.

TOTSCo
December 2023