TOTSCo Bulletin No 40 Date: 20 December 2023 Subject: Change to invoicing arrangements

Following last week's announcement of a delay to the One Touch Switch planned go-live date, we have reviewed our billing arrangements.

For all CPs except the largest four, there will be no charges from TOTSCo for the first two quarters of 2024 (January to March and April to June).

Here is a link to a revised User Agreement Price List setting out the details.

This six-month postponement to the start of charging is not an indication of the anticipated length of the delay to the planned OTS go-live date. Rather it is a one-off change to create financial certainty for CPs and ensure TOTSCSo can continue to meet its financial commitments in light of operational uncertainties.

As previously indicated, we will communicate as soon as possible a revised plan go-live date.

TOTSCo December 2023