



TOTSCo Bulletin No 41
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Subject: Updated TOTSCo User Guide Published

TOTSCo is pleased to publish the latest version of our [TOTSCo User Guide](#).

We've designed this guide to be your companion as you embark on your One Touch Switch (OTS) journey. It walks you through every step, from the initial engagement and onboarding process with us, all the way to testing on the TOTSCo Hub.

It's important to note that the User Guide is a living document—it evolves continually. We're committed to constantly updating and adding information as we advance toward the OTS go-live, ensuring you have the most current and relevant guidance at your fingertips.

We'd greatly appreciate your feedback on the guide [via email](#). Your insights will help us make additional refinements and improvements to enhance the guide further.

TOTSCo
December 2023