



TOTSCo Bulletin No.49

Date: 1 March 2024

Subject: TOTSCo Website Refresh – Request for Feedback

TOTSCo is pleased to announce a redesign of the TOTSCo website.

This redesign implements TOTSCo’s new branding. It follows the release of version 2 of the TOTSCo Hub User Guide in December last year. The redesign was conducted in-house by the TOTSCo Communications team.

The new website offers freshly written content to explain Onboarding, Testing and other steps in the One Touch Switch (OTS) process. Its user-centered design aims to improve page speed and accessibility to provide an improved user experience.

The new website is scheduled to go-live on Monday 18 March.

- [Click here](#) to preview our new website.
- [Click here](#) to complete the survey, it will only take 4minutes to complete.

Please provide us with any feedback on the new website by completing a short survey by 15 March 2024.

We would like to hear your views on any aspect of the proposal, including but not limited to:

- overall look and feel
- accessibility
- user-friendliness of information and features

We look forward to hearing from you.

TOTSCo
March 2024

