TOTSCo Bulletin No.51
Date: 12 March 2024
Subject: Revised One Touch Switch planned go-live date

We are pleased to announce the revised One Touch Switch planned go-live date **is 12 September 2024**.

In arriving at this date, we have spoken with many CPs (communication providers) and other stakeholders from all industry sections. We believe that all parties can achieve this date. While we recognise that many CPs would prefer an earlier date, we believe that this is the earliest credible date given the implementation timescales that have been communicated to us.

Should you have any comments about the planned go-live date, please do not hesitate to contact us by writing to enquiries@totsco.org.uk.

In addition, **we are publishing the TOTSCo path to One Touch Switch**. There are different paths to go-live depending on participation in industry trials, and this document contains details on both. For those not participating in trials, this document outlines the plan for connection to the hub before OTS go-live. Where required, we will fill in extra detail throughout the process, and communicate appropriately.

We trust this announcement will focus industry on the steps required to implement One Touch Switch. Please do not hesitate to visit our website or to contact us directly should you need more information.

TOTSCo
March 2024