

# PRICE LIST (RESIDENTIAL SWITCHING BY COMMUNICATIONS PROVIDERS) VERSION 1.1

### Introduction

This **Price List** is a schedule to **our agreement** with **you**.

It sets out the charges for use of our production hub and Services for residential switches by CPs.

**Charges** for use of **our production hub** and **Services** for **business switches** will be set and published separately.

**Our charges** to **intermediaries** (also known as managed access providers or third-party integrators) will be set and published separately.

## This **Price List** sets out:

- the charges to CPs for access to our hub and the Services for residential switches; and
- our terms of payment.

This schedule does not set out details of our invoicing or late payment collection processes. That information is set out in **our Billing and Payment Process**.

## Your obligations

During onboarding **you** must tell us your **Residential Customer Number** as at 30 June 2023, rounded down to the nearest hundred.

From 2024 onwards, **you** must tell us your **Residential Customer Number** within three months of each annual **Reference Date.** 

#### What do words mean in this schedule?

In this **Price List**, the following words have the following meanings:

charging period	each twelve-month period commencing on 1 January each year
Reference Date	In respect of each charging period, 30 June in the prior year
Residential Customer Number	for each <b>RCPID</b> , in respect of each <b>charging period</b> , the number of residential customers contracted for (i) fixed broadband, (ii) fixed voice; and (ii) fixed broadband/voice bundles with such <b>RCPID</b> at the applicable <b>Reference Date</b>
Subscription Price	£350 per RCPID per charging period
Unit Price	28 pence (£0.28) per residential customer per charging period



## Exceptional charging and billing arrangements for January - June 2024

For the period 1 January 2024–30 June 2024:

- there is no change to the charging or billing for the four largest **CPs** (i.e. they will be issued with quarterly invoices in advance for payment in accordance with terms); and
- other CPs will not be charged or invoiced by us (and we will issue credit notes for any invoices already issued).

For the avoidance of doubt, in the period 1 July 2024 – 31 December 2024:

- there is no change to the charging or billing for the four largest **CPs** (i.e. they will be issued with quarterly invoices in advance for payment in accordance with terms); and
- other **CPs** will be issued with quarterly invoices in advance for payment in accordance with terms. Each of these two quarterly invoices will be for one quarter of **your** annual **charge**.

These exceptional charging and billing arrangements are not linked to the **OTS go-live date**, and **you** should budget and plan accordingly.

## **Charging Structure and payment terms**

Subject to the exceptional charging and billing arrangements for the January -June 2024 period set out above, **we** will invoice **charges** to each **RCPID** quarterly in advance.

Where a legal entity or group (an economic undertaking) owns or controls more than one **RCPID we** may aggregate **RCPIDs** (i.e. aggregate the number of residential customers across the undertaking) for the purposes of calculating **charges**.

Invoices are due and payable within 60 days of the invoice date.

Subject to the exceptional charging and billing arrangements for the January -June 2024 period set out above, our annual **charge** will be invoiced in four equal parts and each invoice will be sent in advance.

**You** may choose to receive instead a single annual invoice on the same payment terms. If **you** choose this option, **we** will reduce that single invoice by £50.

VAT at the prevailing rate will be added to each invoice.

## **Our charges**

Subject to the exceptional charging and billing arrangements for the January -June 2024 period set out above, from 1 January 2024the annual **charge** for each **RCPID** has two components:

- (i) a subscription **charge** for each **charging period** to cover the costs of maintaining and supporting an **RCPID**; and;
- (ii) a unit charge for each charging period, calculated from each RCPID's Residential Customer Number at the applicable Reference Date multiplied by the Unit Price.



For each RCPID with a Residential Customer Number more than 10,000 the annual charge will comprise a subscription charge set at the Subscription Price plus a unit charge calculated by multiplying the Residential Customer Number by the Unit Price.

**RCPID**s with less than 10,000 residential customers are subject to a discount and tiering. For each RCPID with a **Residential Customer Number** less than 10,000 the annual **charges** are shown in the table below.

Residential Customer Number	Subscription Charge	Unit charge	Total charge
0	£350	£0.00	£350.00
100	£350	£0.28	£350.28
200	£350	£1.12	£351.12
300	£350	£2.52	£352.52
400	£350	£4.48	£354.48
500	£350	£7.00	£357.00
600	£350	£10.08	£360.08
700	£350	£13.72	£363.72
800	£350	£17.92	£367.92
900	£350	£22.68	£372.68
1,000	£350	£28.00	£378.00
1,100	£350	£33.88	£383.88
1,200	£350	£40.32	£390.32
1,300	£350	£47.32	£397.32
1,400	£350	£54.88	£404.88
1,500	£350	£63.00	£413.00
1,600	£350	£71.68	£421.68



1,700	£350	£80.92	£430.92
1,800	£350	£90.72	£440.72
1,900	£350	£101.08	£451.08
2,000	£350	£112.00	£462.00
2,100	£350	£123.48	£473.48
2,200	£350	£135.52	£485.52
2,300	£350	£148.12	£498.12
2,400	£350	£161.28	£511.28
2,500	£350	£175.00	£525.00
2,600	£350	£189.28	£539.28
2,700	£350	£204.12	£554.12
2,800	£350	£219.52	£569.52
2,900	£350	£235.48	£585.48
3,000	£350	£252.00	£602.00
3,100	£350	£269.08	£619.08
3,200	£350	£286.72	£636.72
3,300	£350	£304.92	£654.92
3,400	£350	£323.68	£673.68
3,500	£350	£343.00	£693.00
3,600	£350	£362.88	£712.88
3,700	£350	£383.32	£733.32
3,800	£350	£404.32	£754.32
3,900	£350	£425.88	£775.88



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4,000	£350	£448.00	£798.00
4,100	£350	£470.68	£820.68
4,200	£350	£493.92	£843.92
4,300	£350	£517.72	£867.72
4,400	£350	£542.08	£892.08
4,500	£350	£567.00	£917.00
4,600	£350	£592.48	£942.48
4,700	£350	£618.52	£968.52
4,800	£350	£645.12	£995.12
4,900	£350	£672.28	£1,022.28
5,000	£350	£700.00	£1,050.00
5,100	£350	£728.28	£1,078.28
5,200	£350	£757.12	£1,107.12
5,300	£350	£786.52	£1,136.52
5,400	£350	£816.48	£1,166.48
5,500	£350	£847.00	£1,197.00
5,600	£350	£878.08	£1,228.08
5,700	£350	£909.72	£1,259.72
5,800	£350	£941.92	£1,291.92
5,900	£350	£974.68	£1,324.68
6,000	£350	£1,008.00	£1,358.00
6,100	£350	£1,041.88	£1,391.88
6,200	£350	£1,076.32	£1,426.32



6,300         £350         £1,111.32         £1,461.32           6,400         £350         £1,146.88         £1,496.88           6,500         £350         £1,183.00         £1,533.00           6,600         £350         £1,219.68         £1,569.68           6,700         £350         £1,256.92         £1,606.92           6,800         £350         £1,294.72         £1,644.72           6,900         £350         £1,372.00         £1,722.00           7,000         £350         £1,372.00         £1,722.00           7,100         £350         £1,411.48         £1,761.48           7,200         £350         £1,451.52         £1,801.52           7,300         £350         £1,492.12         £1,842.12           7,400         £350         £1,533.28         £1,883.28           7,500         £350         £1,575.00         £1,925.00           7,600         £350         £1,617.28         £1,967.28           7,700         £350         £1,660.12         £2,010.12           7,800         £350         £1,747.48         £2,097.48           8,000         £350         £1,837.08 <t>£2,142.00           8,100</t>				
6,500 £350 £1,183.00 £1,533.00 6,600 £350 £1,219.68 £1,569.68 6,700 £350 £1,256.92 £1,606.92 6,800 £350 £1,294.72 £1,644.72 6,900 £350 £1,333.08 £1,683.08 7,000 £350 £1,372.00 £1,722.00 7,100 £350 £1,411.48 £1,761.48 7,200 £350 £1,451.52 £1,801.52 7,300 £350 £1,492.12 £1,842.12 7,400 £350 £1,533.28 £1,883.28 7,500 £350 £1,575.00 £1,925.00 7,600 £350 £1,617.28 £1,967.28 7,700 £350 £1,617.28 £1,967.28 7,700 £350 £1,774.48 £2,097.48 8,000 £350 £1,792.00 £2,142.00 8,100 £350 £1,837.08 £2,187.08 8,200 £350 £1,882.72 £2,232.72 8,300 £350 £1,975.68 £2,325.68	6,300	£350	£1,111.32	£1,461.32
6,600         £350         £1,219.68         £1,569.68           6,700         £350         £1,256.92         £1,606.92           6,800         £350         £1,294.72         £1,644.72           6,900         £350         £1,333.08         £1,683.08           7,000         £350         £1,372.00         £1,722.00           7,100         £350         £1,411.48         £1,761.48           7,200         £350         £1,451.52         £1,801.52           7,300         £350         £1,492.12         £1,842.12           7,400         £350         £1,533.28         £1,883.28           7,500         £350         £1,575.00         £1,925.00           7,600         £350         £1,617.28         £1,967.28           7,700         £350         £1,660.12         £2,010.12           7,800         £350         £1,703.52         £2,053.52           7,900         £350         £1,792.00         £2,142.00           8,000         £350         £1,837.08         £2,187.08           8,200         £350         £1,882.72         £2,232.72           8,300         £350         £1,928.92 <t>£2,278.92           8,400</t>	6,400	£350	£1,146.88	£1,496.88
6,700         £350         £1,256.92         £1,606.92           6,800         £350         £1,294.72         £1,644.72           6,900         £350         £1,333.08         £1,683.08           7,000         £350         £1,372.00         £1,722.00           7,100         £350         £1,411.48         £1,761.48           7,200         £350         £1,451.52         £1,801.52           7,300         £350         £1,492.12         £1,842.12           7,400         £350         £1,533.28         £1,883.28           7,500         £350         £1,575.00         £1,925.00           7,600         £350         £1,617.28         £1,967.28           7,700         £350         £1,660.12         £2,010.12           7,800         £350         £1,703.52         £2,053.52           7,900         £350         £1,792.00         £2,142.00           8,100         £350         £1,837.08         £2,187.08           8,200         £350         £1,882.72         £2,232.72           8,400         £350         £1,975.68         £2,325.68	6,500	£350	£1,183.00	£1,533.00
6,800       £350       £1,294.72       £1,644.72         6,900       £350       £1,333.08       £1,683.08         7,000       £350       £1,372.00       £1,722.00         7,100       £350       £1,411.48       £1,761.48         7,200       £350       £1,451.52       £1,801.52         7,300       £350       £1,492.12       £1,842.12         7,400       £350       £1,533.28       £1,883.28         7,500       £350       £1,575.00       £1,925.00         7,600       £350       £1,617.28       £1,967.28         7,700       £350       £1,660.12       £2,010.12         7,800       £350       £1,703.52       £2,053.52         7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,837.08       £2,187.08         8,100       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	6,600	£350	£1,219.68	£1,569.68
6,900         £350         £1,333.08         £1,683.08           7,000         £350         £1,372.00         £1,722.00           7,100         £350         £1,411.48         £1,761.48           7,200         £350         £1,451.52         £1,801.52           7,300         £350         £1,492.12         £1,842.12           7,400         £350         £1,533.28         £1,883.28           7,500         £350         £1,575.00         £1,925.00           7,600         £350         £1,617.28         £1,967.28           7,700         £350         £1,660.12         £2,010.12           7,800         £350         £1,703.52         £2,053.52           7,900         £350         £1,747.48         £2,097.48           8,000         £350         £1,837.08         £2,142.00           8,100         £350         £1,837.08         £2,187.08           8,200         £350         £1,882.72         £2,232.72           8,300         £350         £1,928.92         £2,278.92           8,400         £350         £1,975.68         £2,325.68	6,700	£350	£1,256.92	£1,606.92
7,000         £350         £1,372.00         £1,722.00           7,100         £350         £1,411.48         £1,761.48           7,200         £350         £1,451.52         £1,801.52           7,300         £350         £1,492.12         £1,842.12           7,400         £350         £1,533.28         £1,883.28           7,500         £350         £1,575.00         £1,925.00           7,600         £350         £1,617.28         £1,967.28           7,700         £350         £1,660.12         £2,010.12           7,800         £350         £1,703.52         £2,053.52           7,900         £350         £1,747.48         £2,097.48           8,000         £350         £1,837.08         £2,142.00           8,100         £350         £1,837.08         £2,187.08           8,200         £350         £1,928.92         £2,232.72           8,300         £350         £1,928.92         £2,278.92           8,400         £350         £1,975.68         £2,325.68	6,800	£350	£1,294.72	£1,644.72
7,100         £350         £1,411.48         £1,761.48           7,200         £350         £1,451.52         £1,801.52           7,300         £350         £1,492.12         £1,842.12           7,400         £350         £1,533.28         £1,883.28           7,500         £350         £1,575.00         £1,925.00           7,600         £350         £1,617.28         £1,967.28           7,700         £350         £1,660.12         £2,010.12           7,800         £350         £1,703.52         £2,053.52           7,900         £350         £1,747.48         £2,097.48           8,000         £350         £1,837.08         £2,142.00           8,100         £350         £1,837.08         £2,187.08           8,200         £350         £1,928.92         £2,232.72           8,300         £350         £1,928.92         £2,278.92           8,400         £350         £1,975.68         £2,325.68	6,900	£350	£1,333.08	£1,683.08
7,200       £350       £1,451.52       £1,801.52         7,300       £350       £1,492.12       £1,842.12         7,400       £350       £1,533.28       £1,883.28         7,500       £350       £1,575.00       £1,925.00         7,600       £350       £1,617.28       £1,967.28         7,700       £350       £1,660.12       £2,010.12         7,800       £350       £1,703.52       £2,053.52         7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,000	£350	£1,372.00	£1,722.00
7,300       £350       £1,492.12       £1,842.12         7,400       £350       £1,533.28       £1,883.28         7,500       £350       £1,575.00       £1,925.00         7,600       £350       £1,617.28       £1,967.28         7,700       £350       £1,660.12       £2,010.12         7,800       £350       £1,703.52       £2,053.52         7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,100	£350	£1,411.48	£1,761.48
7,400       £350       £1,533.28       £1,883.28         7,500       £350       £1,575.00       £1,925.00         7,600       £350       £1,617.28       £1,967.28         7,700       £350       £1,660.12       £2,010.12         7,800       £350       £1,703.52       £2,053.52         7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,200	£350	£1,451.52	£1,801.52
7,500       £350       £1,575.00       £1,925.00         7,600       £350       £1,617.28       £1,967.28         7,700       £350       £1,660.12       £2,010.12         7,800       £350       £1,703.52       £2,053.52         7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,300	£350	£1,492.12	£1,842.12
7,600       £350       £1,617.28       £1,967.28         7,700       £350       £1,660.12       £2,010.12         7,800       £350       £1,703.52       £2,053.52         7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,400	£350	£1,533.28	£1,883.28
7,700       £350       £1,660.12       £2,010.12         7,800       £350       £1,703.52       £2,053.52         7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,500	£350	£1,575.00	£1,925.00
7,800       £350       £1,703.52       £2,053.52         7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,600	£350	£1,617.28	£1,967.28
7,900       £350       £1,747.48       £2,097.48         8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,700	£350	£1,660.12	£2,010.12
8,000       £350       £1,792.00       £2,142.00         8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,800	£350	£1,703.52	£2,053.52
8,100       £350       £1,837.08       £2,187.08         8,200       £350       £1,882.72       £2,232.72         8,300       £350       £1,928.92       £2,278.92         8,400       £350       £1,975.68       £2,325.68	7,900	£350	£1,747.48	£2,097.48
8,200     £350     £1,882.72     £2,232.72       8,300     £350     £1,928.92     £2,278.92       8,400     £350     £1,975.68     £2,325.68	8,000	£350	£1,792.00	£2,142.00
8,300 £350 £1,928.92 £2,278.92 8,400 £350 £1,975.68 £2,325.68	8,100	£350	£1,837.08	£2,187.08
8,400 £350 £1,975.68 £2,325.68	8,200	£350	£1,882.72	£2,232.72
	8,300	£350	£1,928.92	£2,278.92
8.500 £350 £2.023.00 £2.373.00	8,400	£350	£1,975.68	£2,325.68
	8,500	£350	£2,023.00	£2,373.00



8,600	£350	£2,070.88	£2,420.88
8,700	£350	£2,119.32	£2,469.32
8,800	£350	£2,168.32	£2,518.32
8,900	£350	£2,217.88	£2,567.88
9,000	£350	£2,268.00	£2,618.00
9,100	£350	£2,318.68	£2,668.68
9,200	£350	£2,369.92	£2,719.92
9,300	£350	£2,421.72	£2,771.72
9,400	£350	£2,474.08	£2,824.08
9,500	£350	£2,527.00	£2,877.00
9,600	£350	£2,580.48	£2,930.48
9,700	£350	£2,634.52	£2,984.52
9,800	£350	£2,689.12	£3,039.12
9,900	£350	£2,744.28	£3,094.28
10,000	£350	£2,800.00	£3,150.00