

## TOTSCo Bulletin No.56

Date: 3 May 2024

### Subject: Ofcom's statutory information request to TOTSCo

In line with our commitment to transparency, we want to inform industry stakeholders that Ofcom, the UK's communications regulator, has issued TOTSCo a notice to provide specified information pursuant to section 135 of the Communications Act 2003.

While details of the notice are confidential, we can share that the notice requires TOTSCo to provide Ofcom with information on the progress of One Touch Switch implementation, including measures of individual and aggregate CP activity in both the test and live hub environments.

**TOTSCo**  
**May 2024**

### Frequently asked questions

#### **What is a notice to provide information under section 135 of the Communications Act 2003?**

A request for information under section 135 of the Communications Act is a legally binding statutory request from Ofcom to TOTSCo to provide it with specified information.

#### **What is the Communications Act 2003?**

The Communications Act 2003 is the law (among other things), setting out the statutory framework and rules for the UK telecoms market and Ofcom's duties, powers and responsibilities.

#### **What information is being requested by Ofcom?**

The notice requires TOTSCo to provide to Ofcom information to monitor the progress of One Touch Switch implementation, including measures of individual and aggregate CP activity in both the test and live hub environments.

#### **In 2023 TOTSCo consulted on a draft data request from Ofcom. Is this the same?**

In April 2023, following a request from Ofcom and after consulting with stakeholders (see Bulletin 5), TOTSCo agreed to supply data to Ofcom after OTS go-live. This s135 notice relates to the period before OTS go-live and is an additional request to the one consulted on in Bulletin 5.

