

TOTSCo Bulletin No 68

Date: 4 September 2024

Subject: Ofcom announcement of the extension of Notification of Transfer (NOT+) Consumer Protections

We are writing to bring to your attention an announcement this morning by Ofcom regarding the temporary extension of the Notification of Transfer (NOT+) beyond the OTS go-live date of 12 September. Here is [Ofcom's letter](#), which will be published on its website later this week and is also being distributed through OTA2.

As highlighted in the letter, the One Touch Switch go-live date remains 12 September 2024. The time-limited extension of NOT+ provides consumer protection in certain cases while CPs optimise their systems. This announcement does not impact the path to OTS go-live for CPs or indeed for TOTSCo. On 12 September we will add to the current production directory those brands which have completed the necessary testing and other steps. We also remain dedicated to supporting those still at earlier stages of their OTS journey.

If this raises questions regarding your path to One Touch Switch go-live, please contact us on enquiries@totsco.org.uk. We will be compiling a list of FAQs shortly to address any common concerns.

TOTSCo
September 2024