

PRICE LIST (RESIDENTIAL SWITCHING BY COMMUNICATIONS PROVIDERS)

VERSION 1.4 – EFFECTIVE 1-NOVEMBER-2023 [.]

Introduction

This **Price List** is a schedule to our agreement with you.

It sets out the **charges** for use of our **production hub** and **Services** for **residential switches** by **CPs**.

Charges for use of our **production hub** and **Services** for **business switches** will be set and published separately.

Our charges to intermediaries (also known as managed access providers or third-party integrators) will be set and published separately.

This **Price List** sets out:

- the **charges** to **CPs** for access to our **hub** and the **Services** for **residential switches**; and
- **our** terms of payment.

This schedule does not set out details of our invoicing or late payment collection processes. That information is set out in our **Billing and Payment Process**.

Your obligations

During onboarding you must tell us your **Residential Customer Number** on 30 June 2023, rounded down to the nearest hundred.

From 2024 onwards, you must:

- tell us your **Residential Customer Number** within three months of each annual **Reference Date**; and
- if you acquire more than 100,000 new residential customers from another CP within any three month period (other than as a result of successfully completing residential switches in the ordinary course of business), you must tell us the date you acquired such additional residential customers and the number of additional residential customers you have acquired.

What do words mean in this schedule?

In this **Price List**, the following words have the following meanings:

charging period	each twelve-month period commencing on 1 January each year
Reference Date	In respect of each charging period , 30 June in the prior year
Residential Customer Number	for each RCPID , in respect of each charging period , the number of residential customers contracted for (i) fixed broadband, (ii) fixed voice;

	and (ii) fixed broadband/voice bundles with such RCPID at the applicable Reference Date
Subscription Price	£350 per RCPID per charging period
Unit Price	28 pence (£0.28) per residential customer per charging period

Charging Structure and payment terms

We will invoice **charges** to each **RCPID** quarterly in advance.

Where a legal entity or group (an economic undertaking) owns or controls more than one **RCPID** we may aggregate **RCPIDs** (i.e. aggregate the number of residential customers across the undertaking) for the purposes of calculating **charges**.

Invoices are due and payable within 60 days of the invoice date.

Our annual **charge** will be invoiced in four equal parts and each invoice will be sent in advance.

You may choose to receive instead a single annual invoice on the same payment terms. If **you** choose this option, **we** will reduce that single invoice by £50.

VAT at the prevailing rate will be added to each invoice.

Our charges

The annual **charge** for each **RCPID** has two components:

(i) a subscription **charge** for each **charging period** to cover the costs of maintaining and supporting an **RCPID**; and;

(ii) a unit **charge** for each **charging period**, calculated from each **RCPID's Residential Customer Number** at the applicable **Reference Date** multiplied by the **Unit Price**. [In circumstances where you acquire more than 100,000 residential customers from another CP within any three month period \(other than as a result of successfully completing residential switches in the ordinary course of business\), we may increase your unit charge \(and reinvoice you\) to reflect your increased number of residential customers from the date that you acquired such additional residential customers.](#)

For each **RCPID** with a **Residential Customer Number** more than 10,000 the annual **charge** will comprise a subscription **charge** set at the **Subscription Price** plus a unit **charge** calculated by multiplying the **Residential Customer Number** by the **Unit Price**.

For administrative simplicity, **RCPIDs** with less than 10,000 residential customers are subject to tiering. For each **RCPID** with a **Residential Customer Number** less than 10,000 the annual **charges** are shown in the table below.

Residential Customer Number	Subscription Charge	Unit charge	Total charge

0	£350	£0.00	£350.00
100	£350	£0.28	£350.28
200	£350	£1.12	£351.12
300	£350	£2.52	£352.52
400	£350	£4.48	£354.48
500	£350	£7.00	£357.00
600	£350	£10.08	£360.08
700	£350	£13.72	£363.72
800	£350	£17.92	£367.92
900	£350	£22.68	£372.68
1,000	£350	£28.00	£378.00
1,100	£350	£33.88	£383.88
1,200	£350	£40.32	£390.32
1,300	£350	£47.32	£397.32
1,400	£350	£54.88	£404.88
1,500	£350	£63.00	£413.00
1,600	£350	£71.68	£421.68
1,700	£350	£80.92	£430.92
1,800	£350	£90.72	£440.72
1,900	£350	£101.08	£451.08
2,000	£350	£112.00	£462.00
2,100	£350	£123.48	£473.48
2,200	£350	£135.52	£485.52

2,300	£350	£148.12	£498.12
2,400	£350	£161.28	£511.28
2,500	£350	£175.00	£525.00
2,600	£350	£189.28	£539.28
2,700	£350	£204.12	£554.12
2,800	£350	£219.52	£569.52
2,900	£350	£235.48	£585.48
3,000	£350	£252.00	£602.00
3,100	£350	£269.08	£619.08
3,200	£350	£286.72	£636.72
3,300	£350	£304.92	£654.92
3,400	£350	£323.68	£673.68
3,500	£350	£343.00	£693.00
3,600	£350	£362.88	£712.88
3,700	£350	£383.32	£733.32
3,800	£350	£404.32	£754.32
3,900	£350	£425.88	£775.88
4,000	£350	£448.00	£798.00
4,100	£350	£470.68	£820.68
4,200	£350	£493.92	£843.92
4,300	£350	£517.72	£867.72
4,400	£350	£542.08	£892.08
4,500	£350	£567.00	£917.00

4,600	£350	£592.48	£942.48
4,700	£350	£618.52	£968.52
4,800	£350	£645.12	£995.12
4,900	£350	£672.28	£1,022.28
5,000	£350	£700.00	£1,050.00
5,100	£350	£728.28	£1,078.28
5,200	£350	£757.12	£1,107.12
5,300	£350	£786.52	£1,136.52
5,400	£350	£816.48	£1,166.48
5,500	£350	£847.00	£1,197.00
5,600	£350	£878.08	£1,228.08
5,700	£350	£909.72	£1,259.72
5,800	£350	£941.92	£1,291.92
5,900	£350	£974.68	£1,324.68
6,000	£350	£1,008.00	£1,358.00
6,100	£350	£1,041.88	£1,391.88
6,200	£350	£1,076.32	£1,426.32
6,300	£350	£1,111.32	£1,461.32
6,400	£350	£1,146.88	£1,496.88
6,500	£350	£1,183.00	£1,533.00
6,600	£350	£1,219.68	£1,569.68
6,700	£350	£1,256.92	£1,606.92
6,800	£350	£1,294.72	£1,644.72

6,900	£350	£1,333.08	£1,683.08
7,000	£350	£1,372.00	£1,722.00
7,100	£350	£1,411.48	£1,761.48
7,200	£350	£1,451.52	£1,801.52
7,300	£350	£1,492.12	£1,842.12
7,400	£350	£1,533.28	£1,883.28
7,500	£350	£1,575.00	£1,925.00
7,600	£350	£1,617.28	£1,967.28
7,700	£350	£1,660.12	£2,010.12
7,800	£350	£1,703.52	£2,053.52
7,900	£350	£1,747.48	£2,097.48
8,000	£350	£1,792.00	£2,142.00
8,100	£350	£1,837.08	£2,187.08
8,200	£350	£1,882.72	£2,232.72
8,300	£350	£1,928.92	£2,278.92
8,400	£350	£1,975.68	£2,325.68
8,500	£350	£2,023.00	£2,373.00
8,600	£350	£2,070.88	£2,420.88
8,700	£350	£2,119.32	£2,469.32
8,800	£350	£2,168.32	£2,518.32
8,900	£350	£2,217.88	£2,567.88
9,000	£350	£2,268.00	£2,618.00
9,100	£350	£2,318.68	£2,668.68

9,200	£350	£2,369.92	£2,719.92
9,300	£350	£2,421.72	£2,771.72
9,400	£350	£2,474.08	£2,824.08
9,500	£350	£2,527.00	£2,877.00
9,600	£350	£2,580.48	£2,930.48
9,700	£350	£2,634.52	£2,984.52
9,800	£350	£2,689.12	£3,039.12
9,900	£350	£2,744.28	£3,094.28
10,000	£350	£2,800.00	£3,150.00