



TOTSCo Bulletin No 106

Date: 18 March 2026

Subject: Response on Publication of RCPIDs for non-hub users

Following our recent request for feedback in [Bulletin 101](#), on making Retail Communications Provider Identifiers (RCPIDs) available to non-hub-users, we would like to thank those who took the time to respond.

The feedback received was supportive of the proposal, as a result, TOTSCo will begin publishing RCPIDs alongside brand names on the [Trends and Insights page](#) of our website from next week.

TOTSCo Hub users will continue to have access to the live directory within the Hub.

Note: The information on this page isn't updated in real time, as it's not a direct feed from the live directory. It's refreshed regularly. TOTSCo Hub users can access the live directory within the Hub for the most up-to-date information.

This change is intended to support greater transparency and make it easier for industry participants, including non-hub users, to identify providers involved in the One Touch Switch (OTS) process.

TOTSCo
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