

## PRICE LIST (RESIDENTIAL SWITCHING BY COMMUNICATIONS PROVIDERS) VERSION 1.4 – EFFECTIVE 21 OCTOBER 2025

### Introduction

This **Price List** is a schedule to our agreement with you.

It sets out the **charges** for use of our **production hub** and **Services** for **residential switches** by **CPs**.

**Charges** for use of our **production hub** and **Services** for **business switches** will be set and published separately.

**Our charges to intermediaries** (also known as managed access providers or third-party integrators) will be set and published separately.

This **Price List** sets out:

- the **charges** to **CPs** for access to our **hub** and the **Services** for **residential switches**; and
- **our** terms of payment.

This schedule does not set out details of our invoicing or late payment collection processes. That information is set out in our **Billing and Payment Process**.

### Your obligations

During onboarding **you** must tell us your **Residential Customer Number** on 30 June 2023, rounded down to the nearest hundred.

From 2024 onwards, **you** must:

- tell us your **Residential Customer Number** within three months of each annual **Reference Date**; and
- if **you** acquire more than 100,000 new residential customers from another **CP** within any three month period (other than as a result of successfully completing **residential switches** in the ordinary course of business), **you** must tell **us** the date **you** acquired such additional residential customers and the number of additional residential customers **you** have acquired.

### What do words mean in this schedule?

In this **Price List**, the following words have the following meanings:

<b>charging period</b>	each twelve-month period commencing on 1 January each year
<b>Reference Date</b>	In respect of each <b>charging period</b> , 30 June in the prior year
<b>Residential Customer Number</b>	for each <b>RCPID</b> , in respect of each <b>charging period</b> , the number of residential customers contracted for (i) fixed broadband, (ii) fixed voice;

	and (ii) fixed broadband/voice bundles with such <b>RCPID</b> at the applicable <b>Reference Date</b>
<b>Subscription Price</b>	£350 per <b>RCPID</b> per <b>charging period</b>
<b>Unit Price</b>	28 pence (£0.28) per residential customer per <b>charging period</b>

### Charging Structure and payment terms

We will invoice **charges** to each **RCPID** quarterly in advance.

Where a legal entity or group (an economic undertaking) owns or controls more than one **RCPID** we may aggregate **RCPIDs** (i.e. aggregate the number of residential customers across the undertaking) for the purposes of calculating **charges**.

Invoices are due and payable within 60 days of the invoice date.

Our annual **charge** will be invoiced in four equal parts and each invoice will be sent in advance.

**You** may choose to receive instead a single annual invoice on the same payment terms. If **you** choose this option, **we** will reduce that single invoice by £50.

VAT at the prevailing rate will be added to each invoice.

### Our charges

The annual **charge** for each **RCPID** has two components:

(i) a subscription **charge** for each **charging period** to cover the costs of maintaining and supporting an **RCPID**; and;

(ii) a unit **charge** for each **charging period**, calculated from each **RCPID's Residential Customer Number** at the applicable **Reference Date** multiplied by the **Unit Price**. In circumstances where **you** acquire more than 100,000 residential customers from another **CP** within any three month period (other than as a result of successfully completing **residential switches** in the ordinary course of business), **we** may increase **your** unit **charge** (and reinvoice **you**) to reflect **your** increased number of residential customers from the date that **you** acquired such additional residential customers.

For each **RCPID** with a **Residential Customer Number** more than 10,000 the annual **charge** will comprise a subscription **charge** set at the **Subscription Price** plus a unit **charge** calculated by multiplying the **Residential Customer Number** by the **Unit Price**.

For administrative simplicity, **RCPIDs** with less than 10,000 residential customers are subject to tiering. For each **RCPID** with a **Residential Customer Number** less than 10,000 the annual **charges** are shown in the table below.

<b>Residential Customer Number</b>	<b>Subscription Charge</b>	<b>Unit charge</b>	<b>Total charge</b>

0	£350	£0.00	£350.00
100	£350	£0.28	£350.28
200	£350	£1.12	£351.12
300	£350	£2.52	£352.52
400	£350	£4.48	£354.48
500	£350	£7.00	£357.00
600	£350	£10.08	£360.08
700	£350	£13.72	£363.72
800	£350	£17.92	£367.92
900	£350	£22.68	£372.68
1,000	£350	£28.00	£378.00
1,100	£350	£33.88	£383.88
1,200	£350	£40.32	£390.32
1,300	£350	£47.32	£397.32
1,400	£350	£54.88	£404.88
1,500	£350	£63.00	£413.00
1,600	£350	£71.68	£421.68
1,700	£350	£80.92	£430.92
1,800	£350	£90.72	£440.72
1,900	£350	£101.08	£451.08
2,000	£350	£112.00	£462.00
2,100	£350	£123.48	£473.48
2,200	£350	£135.52	£485.52

2,300	£350	£148.12	£498.12
2,400	£350	£161.28	£511.28
2,500	£350	£175.00	£525.00
2,600	£350	£189.28	£539.28
2,700	£350	£204.12	£554.12
2,800	£350	£219.52	£569.52
2,900	£350	£235.48	£585.48
3,000	£350	£252.00	£602.00
3,100	£350	£269.08	£619.08
3,200	£350	£286.72	£636.72
3,300	£350	£304.92	£654.92
3,400	£350	£323.68	£673.68
3,500	£350	£343.00	£693.00
3,600	£350	£362.88	£712.88
3,700	£350	£383.32	£733.32
3,800	£350	£404.32	£754.32
3,900	£350	£425.88	£775.88
4,000	£350	£448.00	£798.00
4,100	£350	£470.68	£820.68
4,200	£350	£493.92	£843.92
4,300	£350	£517.72	£867.72
4,400	£350	£542.08	£892.08
4,500	£350	£567.00	£917.00

4,600	£350	£592.48	£942.48
4,700	£350	£618.52	£968.52
4,800	£350	£645.12	£995.12
4,900	£350	£672.28	£1,022.28
5,000	£350	£700.00	£1,050.00
5,100	£350	£728.28	£1,078.28
5,200	£350	£757.12	£1,107.12
5,300	£350	£786.52	£1,136.52
5,400	£350	£816.48	£1,166.48
5,500	£350	£847.00	£1,197.00
5,600	£350	£878.08	£1,228.08
5,700	£350	£909.72	£1,259.72
5,800	£350	£941.92	£1,291.92
5,900	£350	£974.68	£1,324.68
6,000	£350	£1,008.00	£1,358.00
6,100	£350	£1,041.88	£1,391.88
6,200	£350	£1,076.32	£1,426.32
6,300	£350	£1,111.32	£1,461.32
6,400	£350	£1,146.88	£1,496.88
6,500	£350	£1,183.00	£1,533.00
6,600	£350	£1,219.68	£1,569.68
6,700	£350	£1,256.92	£1,606.92
6,800	£350	£1,294.72	£1,644.72

6,900	£350	£1,333.08	£1,683.08
7,000	£350	£1,372.00	£1,722.00
7,100	£350	£1,411.48	£1,761.48
7,200	£350	£1,451.52	£1,801.52
7,300	£350	£1,492.12	£1,842.12
7,400	£350	£1,533.28	£1,883.28
7,500	£350	£1,575.00	£1,925.00
7,600	£350	£1,617.28	£1,967.28
7,700	£350	£1,660.12	£2,010.12
7,800	£350	£1,703.52	£2,053.52
7,900	£350	£1,747.48	£2,097.48
8,000	£350	£1,792.00	£2,142.00
8,100	£350	£1,837.08	£2,187.08
8,200	£350	£1,882.72	£2,232.72
8,300	£350	£1,928.92	£2,278.92
8,400	£350	£1,975.68	£2,325.68
8,500	£350	£2,023.00	£2,373.00
8,600	£350	£2,070.88	£2,420.88
8,700	£350	£2,119.32	£2,469.32
8,800	£350	£2,168.32	£2,518.32
8,900	£350	£2,217.88	£2,567.88
9,000	£350	£2,268.00	£2,618.00
9,100	£350	£2,318.68	£2,668.68

9,200	£350	£2,369.92	£2,719.92
9,300	£350	£2,421.72	£2,771.72
9,400	£350	£2,474.08	£2,824.08
9,500	£350	£2,527.00	£2,877.00
9,600	£350	£2,580.48	£2,930.48
9,700	£350	£2,634.52	£2,984.52
9,800	£350	£2,689.12	£3,039.12
9,900	£350	£2,744.28	£3,094.28
10,000	£350	£2,800.00	£3,150.00