

PRICE LIST FOR BUSINESS SWITCHING BY COMMUNICATIONS PROVIDERS Version 3

Introduction

This **Price List** is a schedule to our agreement with you.

It sets out the **charges** for use of our **production hub** and **Services** for **business switches** by **CPs**.

Our charges to intermediaries (also known as managed access providers or third-party integrators) are set and published in a separate price list.

This **Price List** sets out:

- the **charges** to **CPs** for access to our **hub** and the **Services** for **business switches**; and
- **our** terms of payment.

This schedule does not set out details of our invoicing or late payment collection processes. That information is set out in our **Billing and Payment Process**.

Your obligations

You must tell us your **Business Customer Number** at 30 June 2025 by 30 September 2025 (or, if later, within 30 days of opting in to use us for **business switches**). Thereafter, **you** must tell us your **Business Customer Number** within three months of each annual **Reference Date** (or, if later, within 30 days of opting in for **business switches**).

What do words mean in this schedule?

In this **Price List**, the following words have the following meanings:

Business Customers	<p>the number of business customers to whom you supply, subject to General Condition of Entitlement C7:</p> <p>(i) fixed broadband; (ii) fixed voice; and (iii) fixed broadband/voice bundles.</p> <p>In this definition, each legal entity to whom you supply services shall be counted as one business customer, irrespective of whether such entity is part of a corporate group and/or the contracting structure used by you.</p>
charging period	From 1 January 2026, each twelve-month period commencing on 1 January each year
Reference Date	In respect of each charging period , 30 June in the prior year
Business Customer Number	for each RCPID , in respect of each charging period , the number of Business Customers at the applicable Reference Date for such RCPID

Subscription Price	£350 per RCPID per charging period
Unit Price	£1.60 per Business Customer per charging period

Charging Structure and payment terms

If you opt-in to using our business switching services, your charges for your first charging period will accrue from when you opt-in (in the user portal) to using our business switching services.

There are no charges for 2025. The first charging period starts on 1 January 2026.

We will invoice charges to each RCPID quarterly in advance. You may choose to receive instead a single annual invoice on the same payment terms. If you choose this option, we will reduce that single invoice by £50.

Invoices are due and payable within 60 days of the invoice date.

VAT at the prevailing rate will be added to each invoice.

Our charges

The annual charge for each RCPID has two components:

- (i) a subscription charge for each charging period to cover the costs of maintaining and supporting an RCPID; and
- (ii) a unit charge for each charging period.

For each RCPID with a Business Customer Number of 5,000 or more, the unit charge is calculated by multiplying the Business Customer Number by the Unit Price.

RCPIDs with fewer than 5,000 business customers are subject to tiering. For each RCPID with a Business Customer Number less than 5,000 the unit charges are shown in the table below.

In circumstances where you acquire more than 5,000 business customers from another CP within any three month period (other than as a result of successfully completing business switches in the ordinary course of business), we may increase your unit charge (and reinvoice you) to reflect your increased number of business customers from the date that you acquired such additional business customers.

Number of Business Customers		Subscription charge	Unit charge	Total bill
From	To			
0	49	£350.00	£0.00	£350.00
50	99	£350.00	£0.80	£350.80
100	149	£350.00	£3.20	£353.20
150	199	£350.00	£7.20	£357.20
200	249	£350.00	£12.80	£362.80
250	299	£350.00	£20.00	£370.00
300	349	£350.00	£28.80	£378.80
350	399	£350.00	£39.20	£389.20

400	449	£350.00	£51.20	£401.20
450	499	£350.00	£64.80	£414.80
500	549	£350.00	£80.00	£430.00
550	599	£350.00	£96.80	£446.80
600	649	£350.00	£115.20	£465.20
650	699	£350.00	£135.20	£485.20
700	749	£350.00	£156.80	£506.80
750	799	£350.00	£180.00	£530.00
800	849	£350.00	£204.80	£554.80
850	899	£350.00	£231.20	£581.20
900	949	£350.00	£259.20	£609.20
950	999	£350.00	£288.80	£638.80
1,000	1,049	£350.00	£320.00	£670.00
1,050	1,099	£350.00	£352.80	£702.80
1,100	1,149	£350.00	£387.20	£737.20
1,150	1,199	£350.00	£423.20	£773.20
1,200	1,249	£350.00	£460.80	£810.80
1,250	1,299	£350.00	£500.00	£850.00
1,300	1,349	£350.00	£540.80	£890.80
1,350	1,399	£350.00	£583.20	£933.20
1,400	1,449	£350.00	£627.20	£977.20
1,450	1,499	£350.00	£672.80	£1,022.80
1,500	1,549	£350.00	£720.00	£1,070.00
1,550	1,599	£350.00	£768.80	£1,118.80
1,600	1,649	£350.00	£819.20	£1,169.20
1,650	1,699	£350.00	£871.20	£1,221.20
1,700	1,749	£350.00	£924.80	£1,274.80
1,750	1,799	£350.00	£980.00	£1,330.00
1,800	1,849	£350.00	£1,036.80	£1,386.80
1,850	1,899	£350.00	£1,095.20	£1,445.20
1,900	1,949	£350.00	£1,155.20	£1,505.20
1,950	1,999	£350.00	£1,216.80	£1,566.80
2,000	2,049	£350.00	£1,280.00	£1,630.00
2,050	2,099	£350.00	£1,344.80	£1,694.80
2,100	2,149	£350.00	£1,411.20	£1,761.20
2,150	2,199	£350.00	£1,479.20	£1,829.20
2,200	2,249	£350.00	£1,548.80	£1,898.80
2,250	2,299	£350.00	£1,620.00	£1,970.00
2,300	2,349	£350.00	£1,692.80	£2,042.80
2,350	2,399	£350.00	£1,767.20	£2,117.20
2,400	2,449	£350.00	£1,843.20	£2,193.20
2,450	2,499	£350.00	£1,920.80	£2,270.80
2,500	2,549	£350.00	£2,000.00	£2,350.00
2,550	2,599	£350.00	£2,080.80	£2,430.80

2,600	2,649	£350.00	£2,163.20	£2,513.20
2,650	2,699	£350.00	£2,247.20	£2,597.20
2,700	2,749	£350.00	£2,332.80	£2,682.80
2,750	2,799	£350.00	£2,420.00	£2,770.00
2,800	2,849	£350.00	£2,508.80	£2,858.80
2,850	2,899	£350.00	£2,599.20	£2,949.20
2,900	2,949	£350.00	£2,691.20	£3,041.20
2,950	2,999	£350.00	£2,784.80	£3,134.80
3,000	3,049	£350.00	£2,880.00	£3,230.00
3,050	3,099	£350.00	£2,976.80	£3,326.80
3,100	3,149	£350.00	£3,075.20	£3,425.20
3,150	3,199	£350.00	£3,175.20	£3,525.20
3,200	3,249	£350.00	£3,276.80	£3,626.80
3,250	3,299	£350.00	£3,380.00	£3,730.00
3,300	3,349	£350.00	£3,484.80	£3,834.80
3,350	3,399	£350.00	£3,591.20	£3,941.20
3,400	3,449	£350.00	£3,699.20	£4,049.20
3,450	3,499	£350.00	£3,808.80	£4,158.80
3,500	3,549	£350.00	£3,920.00	£4,270.00
3,550	3,599	£350.00	£4,032.80	£4,382.80
3,600	3,649	£350.00	£4,147.20	£4,497.20
3,650	3,699	£350.00	£4,263.20	£4,613.20
3,700	3,749	£350.00	£4,380.80	£4,730.80
3,750	3,799	£350.00	£4,500.00	£4,850.00
3,800	3,849	£350.00	£4,620.80	£4,970.80
3,850	3,899	£350.00	£4,743.20	£5,093.20
3,900	3,949	£350.00	£4,867.20	£5,217.20
3,950	3,999	£350.00	£4,992.80	£5,342.80
4,000	4,049	£350.00	£5,120.00	£5,470.00
4,050	4,099	£350.00	£5,248.80	£5,598.80
4,100	4,149	£350.00	£5,379.20	£5,729.20
4,150	4,199	£350.00	£5,511.20	£5,861.20
4,200	4,249	£350.00	£5,644.80	£5,994.80
4,250	4,299	£350.00	£5,780.00	£6,130.00
4,300	4,349	£350.00	£5,916.80	£6,266.80
4,350	4,399	£350.00	£6,055.20	£6,405.20
4,400	4,449	£350.00	£6,195.20	£6,545.20
4,450	4,499	£350.00	£6,336.80	£6,686.80
4,500	4,549	£350.00	£6,480.00	£6,830.00
4,550	4,599	£350.00	£6,624.80	£6,974.80
4,600	4,649	£350.00	£6,771.20	£7,121.20
4,650	4,699	£350.00	£6,919.20	£7,269.20
4,700	4,749	£350.00	£7,068.80	£7,418.80
4,750	4,799	£350.00	£7,220.00	£7,570.00

4,800	4,849	£350.00	£7,372.80	£7,722.80
4,850	4,899	£350.00	£7,527.20	£7,877.20
4,900	4,949	£350.00	£7,683.20	£8,033.20
4,950	4,999	£350.00	£7,840.80	£8,190.80